

Quality Policy

We are committed to the pursuit of quality and excellence and believe that quality is critical to the success of our business. We manage quality based on the following principles:

Customer Focus

We are committed to supplying our customers with a high-quality product and services which meet or exceed our customers' expectations.

Leadership

The Senior Management Team are committed to maintaining compliance with all statutory, regulatory, contractual and other requirements. We strive to provide an environment in which our people can become fully involved in achieving the organisation's quality objectives.

Engagement of People

We aim to recruit and retain highly motivated, competent people; who, are seen as our most valuable resource. We encourage their involvement in order to develop their abilities for the benefit of the individual and the company.

Continual Improvement

We are committed to the continuous improvement of the products and services that we provide and the effectiveness of our Quality Management System which aims to meet the requirements of BS EN ISO 9001:2015. We will set clear quality objectives and monitor our progress towards their successful achievement.

Evidence Based Decision Making

We will measure our performance in key activities and use the data collected to make informed and effective decision on how to improve our processes.

This policy has been communicated with our employees and sub-contractors and is available to other interested parties.

Our policy will be reviewed at least once annually, and any changes will be communicated.

Signed _____

Graham Buckley

Financial Director

On behalf of Kemwell Fire International Ltd

Date _____